Utility Payment Management Plan

Governor Holcomb had indicated that he will let the moratorium on evictions and utility shutoffs expire on August 14.

As of 8.7.2020, there are the numbers for those accounts in arrears:

<table>
<thead>
<tr>
<th># of accounts</th>
<th>30 days</th>
<th>60 days</th>
<th>90 days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount $ outstanding</td>
<td>90 accounts</td>
<td>46 accounts</td>
<td>27 accounts</td>
</tr>
<tr>
<td>$5,675.28</td>
<td>$2,168.07</td>
<td>$4,956.29</td>
<td></td>
</tr>
</tbody>
</table>

These are active accounts only. Of the 90 accounts 30 days past due, 46 of them are 60 days past due, and 27 are 90 days past due.

A letter was sent the week of July 20 to accounts who were 90 days in arrears. An example of the letter is attached.

We are proposing that we wait until September to initiate late fees and resume shutoffs so that letters can be sent out to those accounts who might be subject to turn off letting them know of the end of the moratorium and give them the opportunity to either pay, find some assistance and/or set up a payment plan.

Proposed timeline:

August 14     Letters sent to accounts in arrears of 30 days or more
September 16  Late fees reinstated and applied to current bill and those going forward
             Turn off notices distributed
September 22  Council meeting at which utility bills may be disputed
September 24  Shutoff accounts 90 days past due who have not paid